

At Buckeye Fire Equipment, the safety and well-being of our employees and our customers is always our priority, and we recognize the important role we play in providing our customers with proper solutions during this critical time. We are actively monitoring the COVID-19/Coronavirus situation and taking steps to help keep our communities safe. We wanted to share with you some steps we are taking.

## Aligning with public health authorities

We have a team dedicated to our response to this pandemic and have Business Continuity Plans to ensure the continuation of services. We are closely monitoring updates from the <u>Centers for Disease</u> <u>Control</u> and the <u>World Health Organization</u> regarding COVID-19. We will continue to seek guidance from these agencies, public health officials and government agencies on an ongoing basis.

## Protecting our employees and customers

As our employees interact with customers and the general public, we have taken steps to limit exposure to the virus. Limiting plant visitors to only those that are essential to maintaining operations. We have put restrictions on travel, postponed large-scale events, limited the size of meetings, and continue to reinforce safe behavior in every environment. Additionally, we have protocols in place that activate closures, disinfection and appropriate quarantine procedures based on recommendations by government and health agencies.

Our hearts are with anyone who has been affected by the virus, either directly or indirectly, and we extend sincere wishes to those who are sick. We also send our deepest gratitude to the selfless healthcare workers across the country who are on the front lines working tirelessly to care for the people in need.

We are working normal hours and production is at full capacity. Please contact BFEC Sales if we may be of any assistance or if you would like to place an order.

Stay healthy!

Sincerely,

Buckeye Fire Equipment Team